

Who We Are **Technology and Process Services Provider**

Innovative Network Solutions (INS) is a technology and process services provider to both government and commercial entities. We drive customer value through efficiency, process improvements and technology.

Using best of breed technologies and proven methodologies, INS works with clients to develop multi-faceted solutions integrating innovation, analytics and process improvements.

- Small Disadvantaged Business
- Certified Virginia DMBE SWaM
- Certified Minority Owned Business – VMSDC
- GSA IT Schedule 70
- Metro Washington DC Headquarters
- Serving Government and Commercial Business
- Domain Expertise in Technology, Call Center Business Process Outsourcing and Supply Logistical Services
- Technology Expertise in Collaboration/Knowledge Management, Customer Relationship Management and Business Intelligence
- In-depth People skills in the areas of SharePoint, Siebel, Avaya, Oracle, Microsoft Web technologies and Business Intelligence

	Customer Relationship Management	IT Development & Infrastructure	Business Intelligence	Supply Logistics & Support Services
INS Core Competencies	<ul style="list-style-type: none"> • Call Center Design, installation & Management • CRM Business Process Automation • Sales Force Automation • Sales Analytics 	<ul style="list-style-type: none"> • Collaboration/Knowledge Management • Database Design & Management • WEB Development Services • Custom Programming • Denial of Service, media/file lockdown • Security-in-depth • Network Security • Cloud Computing 	<ul style="list-style-type: none"> • Enterprise Data Management • Data Modeling • Data warehousing and Data Mart • Analytics • Dashboards • ETL and Data Integration • Reporting 	<ul style="list-style-type: none"> • Procurement, Logistics and Supply Management • Scoping, SOW, and Analysis • Quality Assurance • Program Management & Administrative Support

	General Dynamics	Office of the Inspector General (Dept Health & Human Serv.)	US Air Force STRATCOM	US National Archives and Records Admin.	A Leading Semi Conductor Company
INS Client Engagements	Provide acquisition and logistics management in support of ICE and NETCENTS.	Design, develop, procure, and implement a call center, including applications development, hardware and personnel. Staff and operate call center operations.	Implement a secure desktop environment with onsite installations configurations, and on going maintenance.	Implement and maintain secure records management for sensitive records.	Assist with Oracle Siebel CRM implementation for Siebel Sales, Order Management modules and providing post production support to users.

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